

BroadbandNow Research

Best and Worst States for Internet Coverage, Prices and Speeds, 2020

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(S) March 3, 2020

Internet infrastructure, competition and coverage varies widely across the United States. We've collected pricing and speed data on all <u>2,000 U.S. ISPs</u>, and combined that with publicly available data sets and our own proprietary research on <u>overreporting of internet access</u> to publish this report.

We've ranked each state in the United States using a comprehensive formula that takes into account overall levels of access, pricing, and average download speeds (see the full methodology below).

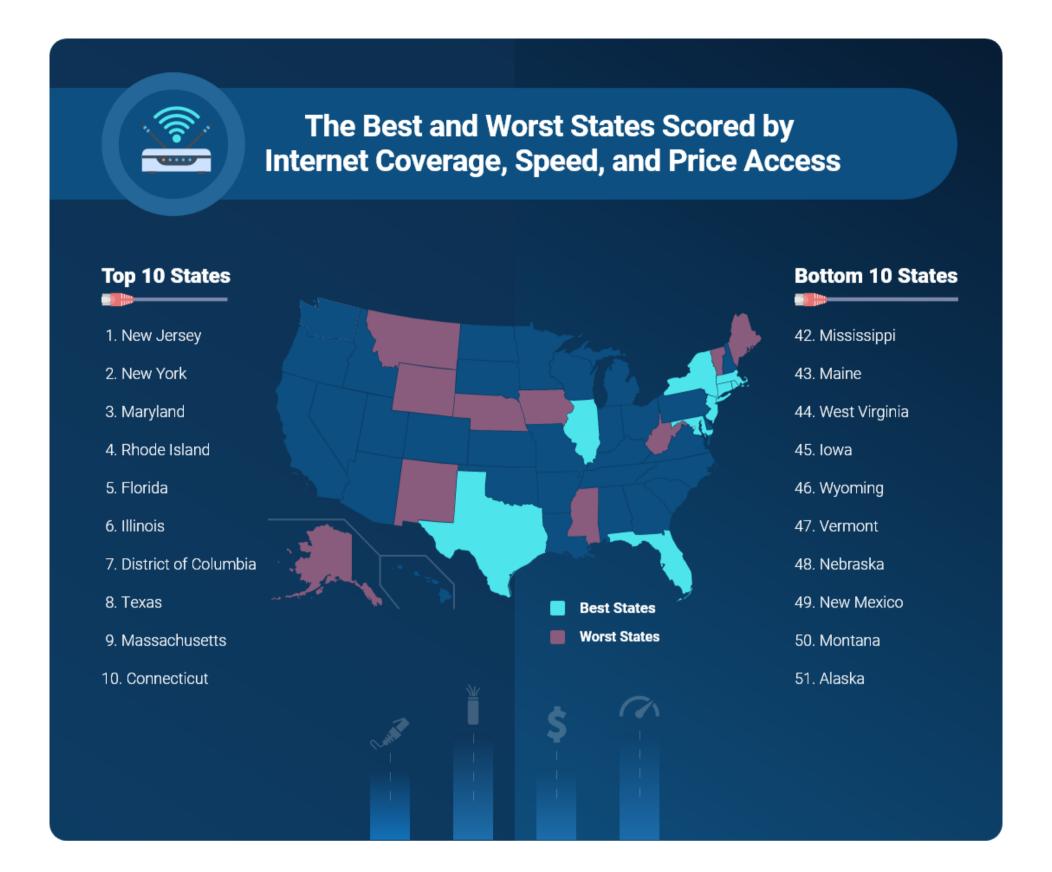
Key Findings

New Jersey ranks highest overall in the nation with 98% wired broadband coverage and 78% low-priced plan availability.

Alaska ranks lowest overall, with 61% wired and fixed wireless broadband coverage and no low-priced (wired) plan availability.

Despite being the 2nd largest state by population, Texas came in 8th overall for broadband availability and pricing. California, the largest state, came in 13th place.

Affordable wired internet is most widely available in Rhode Island, where 89% of the population has access to a broadband plan \$60 or under.



State Rankings

Below, you'll find each state in the U.S. ranked for the overall strength of its broadband ecosystem.







Terrestrial Broadband Access:	96.8%
\$ Wired Low-Priced Plan Access:	70.0%
Average Speed Test:	190.5 Mbps

Maryland



Terrestrial Broadband Access:	95.2%
\$ Wired Low-Priced Plan Access:	65.4%
Average Speed Test:	196.2 Mbps

Rhode Island



P. A. P.	Terrestrial Broadband Access:	96.2%
\$	Wired Low-Priced Plan Access:	88.5%
€	Average Speed Test: 163.	.1 Mbps

Florida





Terrestrial Broadband Access:	89.3%
S Wired Low-Priced Plan Access:	62.2%
Average Speed Test:	171.3 Mbps

District of Columbia



Terrestrial Broadband Access:	95.7%
S Wired Low-Priced Plan Access:	74.7%
Average Speed Test:	167.2 Mbps

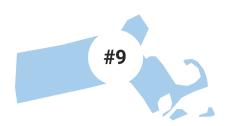


Terrestrial Broadband Access:	85.3%
S Wired Low-Priced Plan Access:	67.3%

Average Speed Test: 163.7 Mbps



Massachusetts



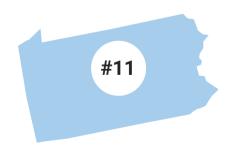
Terrestrial Broadband Access:	95.9%
S Wired Low-Priced Plan Access:	43.3%
Average Speed Test:	188.2 Mbps

Connecticut



Terrestrial Broadband Access:	98.3%
\$ Wired Low-Priced Plan Access:	30.9%
Average Speed Test:	172.0 Mbps

Pennsylvania



Average Speed Test:	144.7 Mbps
S Wired Low-Priced Plan Access:	51.9%
Terrestrial Broadband Access:	90.5%



Terrestrial Broadband Access:	84.9%
\$ Wired Low-Priced Plan Access:	57.4%
Average Speed Test:	150.6 Mbps

California



Terrestrial Broadband Access:	94.1%
S Wired Low-Priced Plan Access:	70.0%
Average Speed Test:	92.6 Mbps

Delaware



Terrestrial Broadband Access:	94.8%
S Wired Low-Priced Plan Access:	57.1%
Average Speed Test:	139.9 Mbps

Virginia







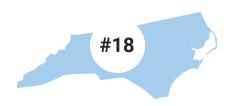


Tennessee



Terrestrial Broadband Access:	82.4%
Wired Low-Priced Plan Access:	59.5%
Average Speed Test:	132.7 Mbps

North Carolina



Terrestrial Broadband Access:	89.5%
S Wired Low-Priced Plan Access:	46.8%

115.5 Mbps

Average Speed Test:



Michigan



Terrestrial Broadband Access:	84.0%
S Wired Low-Priced Plan Access:	56.0%
Average Speed Test:	113.3 Mbps

Minnesota



Terrestrial Broadband Access:	89.6%
S Wired Low-Priced Plan Access:	15.1%
Average Speed Test:	161.4 Mbps

Indiana



Terres	strial Broadband Access:	79.8%
\$ Wired	Low-Priced Plan Access:	53.4%
Avera	ge Speed Test:	134.1 Mbps

Terrestrial Broadband Access:	86.8%
S Wired Low-Priced Plan Access:	77.7%
Average Speed Test:	90.5 Mbps

New Hampshire



Terrestrial Broadband Access:	89.6%
\$ Wired Low-Priced Plan Access:	36.4%
Average Speed Test:	144.3 Mbps

Ohio



Ter	errestrial Broadband Access:	89.3%
\$ Win	ired Low-Priced Plan Access:	47.7%
₽ Ave	verage Speed Test:	102.1 Mbps

Colorado



Oklahoma



Terrestrial Broadband Access:	57.8%
S Wired Low-Priced Plan Access:	52.5%
Average Speed Test:	168.8 Mbps

Hawaii



Terrestrial Broadband Access:	92.3%
S Wired Low-Priced Plan Access:	51.3%
Average Speed Test:	102.6 Mbps

Kansas



Terrestrial Broadband Access:	82.1%
S Wired Low-Priced Plan Access:	51.3%

Average Speed Test: 135.9 Mbps



Utah



Terrestrial Broadband Access:	88.4%
(\$) Wired Low-Priced Plan Access:	26.3%
Average Speed Test:	127.5 Mbps

Wisconsin





South Carolina



Carre	Terrestrial Broadband Access:	79.7%
\$	Wired Low-Priced Plan Access:	52.4%
₽	Average Speed Test:	125.0 Mbps



Terrestrial Broadband Access:	77.3%
\$ Wired Low-Priced Plan Access:	55.2%
Average Speed Test:	108.4 Mbps

Louisiana



Terrestrial Broadband Access:	75.0%
Wired Low-Priced Plan Access:	56.4%
Average Speed Test:	109.4 Mbps

Oregon



Terrestrial Broadband Access:	84.5%
S Wired Low-Priced Plan Access:	24.5%
Average Speed Test:	122.5 Mbps

Nevada









South Dakota



Terrestrial Broadband Access:	78.2%
Wired Low-Priced Plan Access:	63.2%
Average Speed Test:	74.5 Mbps

Alabama



Terrestrial Broadband Access:	72.1%
S Wired Low-Priced Plan Access:	44.4%

Average Speed Test: 111.8 Mbps



Idaho #39

Terrestrial Broadband Access:	70.3%
\$ Wired Low-Priced Plan Access:	62.3%
Average Speed Test:	88.9 Mbps

Kentucky



Terrestrial Broadband Access:	81.8%
S Wired Low-Priced Plan Access:	39.3%
Average Speed Test:	95.7 Mbps

Arkansas



Call	Terrestrial Broadband Access:	54.3%
\$	Wired Low-Priced Plan Access:	52.7%
₽	Average Speed Test:	104.1 Mbps



Terrestrial Broadband Access:	58.7%
\$ Wired Low-Priced Plan Access:	56.8%
Average Speed Test:	84.5 Mbps

Maine



Terrestrial Broadband Access:	86.6%
\$ Wired Low-Priced Plan Access:	4.5%
Average Speed Test:	82.8 Mbps

West Virginia



Terrestrial Broadband Access:	69.2%
S Wired Low-Priced Plan Access:	39.3%
Average Speed Test:	101.2 Mbps

Iowa









#47

Terrestrial Broadband Access:	79.0%
Wired Low-Priced Plan Access:	1.1%
Average Speed Test:	98.6 Mbps

Nebraska



Terrestrial Broadband Access:	74.5%
S Wired Low-Priced Plan Access:	10.8%

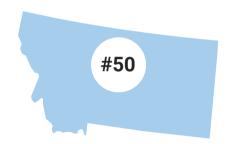
Average Speed Test: 90.3 Mbps

New Mexico



Terrestrial Broadband Access:	66.5%
S Wired Low-Priced Plan Access:	12.5%
Average Speed Test:	93.1 Mbps

Montana



Terrestrial Broadband Access:	72.4%
S Wired Low-Priced Plan Access:	0.7%
Average Speed Test:	81.4 Mbps

Alaska



Terrestrial Broadband Access:	60.8%
S Wired Low-Priced Plan Access:	0.0%
Average Speed Test:	58.6 Mbps

How States Can Improve Their Broadband Coverage

We are frequently asked what states can do to accelerate access to robust internet services. Below are the two most effective ways we have seen state and local governments improve the broadband situation in their areas:

Create better mapping and adopt smarter funding strategies

Currently, issues of overreporting make it more difficult for states to accurately measure any progress they are making. If broadband availability mapping was measurably improved, it could help local and state governments better plan initiatives and funding around the areas that need the most help.

Promote and encourage community broadband solutions in low-competition areas

Hundreds of cities across the U.S. have already established municipal broadband networks, which can provide residents with robust, affordable broadband, especially in rural areas where private competition can be low. Removing barriers to establishing these networks fosters competition and improves broadband availability and affordability for everyone.

Methodology

Coverage Data

For our metric "Terrestrial Broadband Coverage" which includes both wired and fixed wireless technologies, we relied on the coverage estimates we calculated from our study <u>"FCC Reports Broadband Unavailable to 21.3 Million Americans, BroadbandNow Study Indicates</u> 42 Million Do Not Have Access".

For our other state level coverage rankings we calculated coverage at the census block level, similar to how our <u>quarterly reports</u> are calculated. Since each census block is also tied to its parent state, we have aggregated coverage directly from the block to the state level.

Pricing Data

If broadband internet was available in a given census block, we calculated the minimum price available to that block. This "minimum available price" was determined by finding the lowest cost price for standalone internet plans offered by a given provider. Both national and regional plans were considered.

Additionally, regional plans were tagged to individual zip codes. In the event that a census block was within a zip that matched the regional plan's coverage, it was considered to have that plan available. We utilized standard, non-promotional monthly prices, only considering the promotional prices if there was no monthly price publicly available.

Our threshold for "low-priced plan" was established by using the 20th percentile of all currently available standalone internet plans, which was \$59.95 (rounded to \$60). If the minimum priced plan available to a block was \$60 or less, we counted that block's population as having access.

Speed Test Data

For speed tests, our rankings utilized the "fastest average speed" data from MLabs, which represents the average of all the tests that fell into the 90th percentile of speeds.

State Rankings

To rank the states, we organized cities in them from best to worst in each of the following metrics: **access to broadband (including satellite)**, **access to terrestrial broadband**, **access to low-priced wired broadband plans** and **average MLabs download speed**. Each of these was pulled from a mixture of public and private data sources, including the FCC's Form 477 deployment reports and our own internal provider database.

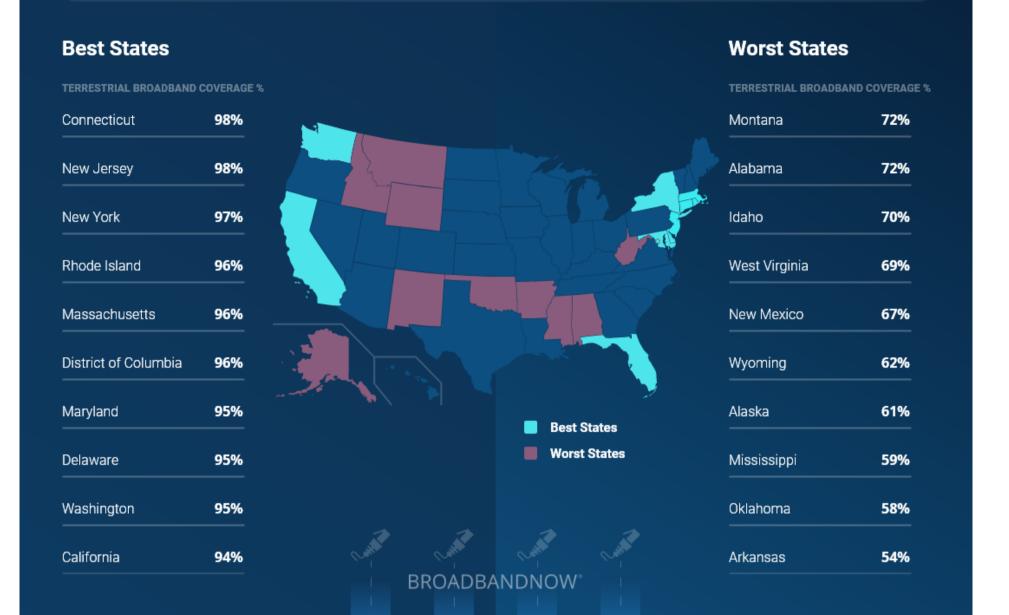
Scoring

To score each state, we used the following weighted blend of data:

- 30% Terrestrial Broadband Access Rank
- 30% Wired Low-Priced Plan Access Rank
- 30% Speed Test Rank
- 5% Broadband Access Rank (includes non-wired)
- 5% Low-Priced Plan Access Rank (includes non-wired)



The Best and Worst States by Access to Terrestrial Broadband





The Best and Worst States for Low-Priced Wired Broadband Plan Access

Best States

North Dakota

California

South Dakota

LOW-PRICED COVERAGE %

Rhode Island 89%

New Jersey 78%

District of Columbia 75%

78%

70%

63%

New York 70%

Texas 67%

Maryland 65%

Idaho 62%



Worst States

OW-PRICED COVERAGE %

LOW-PRICED COVERAGE %	
Minnesota	15%
Nevada	14%
New Mexico	13%
Nebraska	11%
Arizona	9%
Maine	4%
Colorado	3%
Vermont	1%
Montana	1%
Alaska	0%



About the Data

Terrestrial Broadband Coverage %: The percent of a given state's population that we estimate to have access to wired (DSL, Copper, Cable, Fiber) or fixed wireless internet of at least 25 Mbps download and 3 Mbps upload. Coverage was estimated for our our study <u>"FCC Reports Broadband Unavailable to 21.3 Million Americans, BroadbandNow Study Indicates 42 Million Do Not Have Access"</u> where we manually checking over 11 thousand addresses randomly selected across the United States to test if the FCC's coverage of their location was accurate or not.

Broadband Coverage %: The percent of a given state's population that has access to an internet connection of any technology of at least 25 Mbps download and 3 Mbps upload. Coverage is calculated at the census block level and aggregated.

Fastest Average Speed: The average of all speed test results that were in the top 90th percentile in a given state. These tests reflect download speed alone, and are the result of a 12-month rolling average.

Low-Priced Plan Coverage % (Wired Broadband): The percent of the state's population that has access to wired (DSL, Copper, Cable, Fiber) of at least 25 Mbps download and 3 Mbps upload AND a standalone internet broadband speed plan that is \$60 or less per month (regular monthly price). Coverage is calculated at the census block level and aggregated.

Low-Priced Plan Coverage % (**Broadband**): The percent of the state's population that has access to an internet connection of any technology of at least 25 Mbps download and 3 Mbps upload AND a standalone internet broadband speed plan that is \$60 or less per month (regular monthly price). Coverage is calculated at the census block level and aggregated.

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Last Updated on 03/03/2020.

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