

signed into law on July 22, 2014. The Workforce Innovation and Opportunity Act (WIOA) was

they need to compete in the global economy. labor market and to match employers with the skilled workers education, training, and support services to succeed in the WIOA is designed to help job seekers access employment,

adults, dislocated workers, and youth. WIOA brings together, employment and training services for



WIOA Programs:

at least 18 years old. Adult services - are provided to job seekers who are

their own workers who have lost their job, through no fault of Dislocated Worker services - are provided to

employment youth (ISY) and out-of-school youth (OSY), ages 14-24, who face barriers to education, training, and Youth services - are provided to eligible in-school



## Adult Program Eligibility:

- . Basic Skills Deficient; or
- English Language Learner; or
- . Recipient of Public Assistance (POWER); or
- \_ow Income Individual (must meet one of the following 4 criteria):
- I. Receiving or received in last 6 months SNAP benefits

Be participating in the POWER program

- III. Currently Homeless
- percent of the Lower Living Standard Income Level (LLSIL). month period that does not exceed the higher level of the poverty line or 70 Have a total family income (regardless of current employment status) for a six-



Dislocated Worker Program Eligibility:

Must meet at least one of the following 8 Categories

- Has been terminated or laid off, or has received notice of termination or layoff from employment, and is eligible for, or has exhausted entitlement to UI, and is unlikely to return to a previous industry or occupation; or
- 2 attachment to the workforce (employed for at least 60 consecutive days out of the past 24 months), but is not eligible for UI due to insufficient earnings, or having employment, and has been employed for sufficient duration to demonstrate Has been terminated or laid off, or has received notice of termination or layoff from performed services for an employer that was not covered under UI, and is unlikely to return to previous industry or occupation; or
- ω. Has been terminated or laid off, or has received notice of termination or layoff, from plant, facility, or enterprise; or employment as a result of any permanent closure of, or any substantial layoff at, a
- 4 that such facility will close within the next 180 days; or Is employed at a facility at which the employer has made a general announcement
- 9 4 Self-employed but is no longer working as a result of general economic conditions; or
- that income; or dependent on the income of another family member but is no longer supported by Displaced Homemaker - has been providing unpaid services in the home and
- 7. experienced a loss of employment as a direct result of relocation to accommodate Is the **spouse** of a member of the Armed Forces on active duty, and who has permanent change in duty station of such member; or
- $\infty$ underemployed and is experiencing difficulty in obtaining or upgrading Is a **spouse** of a member of the Armed Forces who is **unemployed** or



Youth Program Eligibility:

Out-of-School Youth

- Not Attending ANY School (as defined by state law); and
- Not younger than 16 or older than 24 at the time of enrollment;
- 3. Be one or more of the following:
- a) School Dropout
- b) Within the age of compulsory school attendance (age 7-15 or completes 10th grade), but has not attended school for at least the most recent complete school year calendar quarter.
- \*Recipient of H.S. Diploma or equivalent who meets \*\*low income requirement and is:
- Basic skills deficient; or
- ii. An English language learner
- d)An individual who is an Offender
- e) Homeless, Runaway, Foster Child, Aged out of Foster Care, or Out-of-Home Placement
- f) An individual who is pregnant or Parenting
- g)An individual with a disability



Youth Program Eligibility:

#### In-School Youth

- Attending High School or Postsecondary school (enrolled); and
- 2. Not younger than 14 or older than 21; and
- A \*\*Low Income Individual; and
- One or More of the following:
- a) Basic Skills Deficient
- b) An English Language Learner
- c) An Offender
- d)A Homeless individual, age 14 to 21, or a runaway
- e) A Foster Child or Aged out of Foster Care or Out-of-Home Placement
- f) An individual who is pregnant or parenting
- g)An individual with a disability



WIOA Services:



- Outreach and Intake
- Initial Assessment
- Labor Exchange
- Referrals
- Labor Market Information
- Provider Information
- Performance Information
- UI Assistance
- Assistance with Financial

- Individual Employment Plan (IEP)
- Supportive Services

Services Training

Individualized

**Dislocated** 

Worker Career

Adult &

Services

- Eligibility Determination
- Objective Assessment
- Career Counseling
- Pre-Vocational Services
- Work Experience Opportunities
- Financial Literacy

- Occupational Skills Training
- On-the-Job Training
- Skill Upgrading
- Entrepreneurial
- **Customized Training** Training

Follow-Цþ

- Additional Career Planning
- Employment Information
- Peer Support Groups
- Educational Information
- Referrals to Community
- Resources



Before any WIOA service can be provided:

- The Workforce Specialist must document the need or justification for the service; and
- The Workforce Specialist must meet with the participant prior to such service. The agreement must be printed, signed, and dated the service being rendered and create an Agreement to pay for before the service occurred; and
- The Workforce Specialist is to add the new service on the WIOA Participant's Plan



participation. All services are for the WIOA participant that was found The WIOA package has a limit of \$13,000 per participant, per eligible. \*Does not include any family members and/or dependents

### This package can include:

- services have a maximum of a 2-year time limit. Training costs related to training services, including tuition, fees, training program or are required for a course. WIOA training books, supplies, tools, clothing, etc., which are required by the
- Supportive services are designed to provide a participant with the supportive services activity (a training activity and/or a career service) to receive training services. The participant must be engaged in a WIOA resources necessary to enable participation in career and/or



and/or an active job search. Supportive services may include: For a part cipant to be eligible for Supportive Services, the WIOA participant MUST be engaged in a training program

# Services Needed to Support WIOA Participation

Counseling (When not covered by Health Insurance), can nclude: individual counseling, group counseling, or drug and a cohol counseling.

Health Care (When not covered by Health Insurance), can include: eye exams, glasses, medical appointments, medication, emergency dental, physicals etc. (only for WIOA participant, )

Family Care (Including Child Care)

Housing, can include: rent payments (mortgages can be covered on rare occasions with waivers). Security deposits cannot be paid

Tools/Uniforms/Clothing, can include: any needed items to obtain or maintain employment, such as, scrubs, steel-toed boots (verified for employment)

Licensing and Fees can include: driver's licenses, CDL, CNA, Cosmetology, etc.

Interview for Employment (For Verified Interview), can include: mileage or lodging.

Relocation Assistance (For Verified Job Offer and Acceptance), can include: mileage, moving truck, etc

Transportat on Assistance, can include: car repair, car insurance, license plates, mileage reimbursement, bus tokens, gasoline, and taxi's or uber's.

Other Supportive Service (Needs not listed in other categories), can include: utilities, telephone, internet, etc. (Must be necessary to participate in WIOA activities)



must: To determine how to assist with a support service, the Workforce Specialist

- to complete a training and/or an employment activity; and show that without this support the participant will not be able Determine the need for support services. DWS must be able to
- 1 and/or actively searching for employment; and The participant must be actively engaged in training program
- ω The Budget Worksheet must be completed to document the level of support provided; and
- 4 tried; and Verify and document that all community resources have been
- U If applicable, gather price quotes to comparison shop and necessary; and ensure DWS can document all expenditures are reasonable and
- 9 Document this information in wyomingwork.com as a case

dependents support services do not include coverage for family members or All support services are for the active WIOA Participant. The



the amount the Workforce Specialist can spend on an active participant. The an obligation that would exceed the designated threshold. Workforce Center Manager's or his/her designee's approval before establishing limit is a spending level at which Workforce Specialists need to obtain the The Workforce Centers have spending thresholds and limits. The threshold is

Thresholds:	Category:	Thresholds:	Category:	Thresholds:
\$500.00 Threshold  Can cover services such as eye exams and glasses/contacts; medication, medical exams, emergency dental care, etc.	PNA: Health Care (When not covered by Health Insurance)	\$500.00 Threshold Limitations:  Can cover mental health care such as assessments and counseling.	PNA: Counseling (When not covered by Health Insurance)	The Threshold for total Participant Needs Assistance (PNA) is \$2,000.00 per participant per participation.
\$1,000.00 Limit		\$1,000.00 Limit	urance)	The Limit for total Participant Needs Assistance (PNA) is \$3,500.00 per participant per participation.



Mileage Limit: The current State Rate of 0.58 cents a mile. There is no difference between the Thresholds/Limitations for mileage.		Wileage Limit: The current State Rate of 0.58 cents a mile. There is no difference between the Thresholds/Limitations for mileage.
NOTE: The per diem rate for the first and last day is 75% of the full per diem rate.		
Lodging Limit is current per diem rate for the area where the participant is interviewing, found at https://www.gsa.gov/travel/plan-book/per-diem-rates.	Limitations:	Lodging Threshold is the current per diem rate, found at: https://www.gsa.gov/travel/plan-book/per-diem-rates
Interview)	nent (For Verified	Category: PNA: Interview for Employment (For Verified Interview)
		NOTE: If a participant is requesting a mortgage be paid, a waiver must be submitted.
\$2,000.00 Limit	Limitations:	\$1,500.00 Threshold
	Security Deposits)	Category: PNA: Housing (Cannot Pay Security Deposits)
\$1,000.00 Limit	Limitations:	\$500.00 Threshold  Make sure participant has applied for child care assistance with DFS.
	Child Care)	Category: PNA: Family Care (Including Child Care)



Category: PNA: Licensing and Fees		
\$500.00 Threshold	Limitations:	<ul> <li>\$1,000.00 Limit and one (1) Re-Test.</li> <li>This could include driver's licenses, CDL, CNA, Cosmetology, etc.</li> </ul>
Category: PNA: Relocation Assistance (For Verified Job Offer and Acceptance)	Verified Job Offer	and Acceptance)
\$1,000.00 Threshold	Limitations:	<ul> <li>\$1,500.00 Limit</li> <li>Relocation Assistance is allowed as a one-time expenditure.</li> </ul>
		Mileage reimbursement shall not exceed the current state established rate of <b>0.58 cents</b> per mile.



Category:

PNA: Transportation

### Workforce Innovation and **Opportunity Act**

Car Repair \$1,000.00 Threshold	NOTE: If a participant is requesting a car payment to be paid, a waiver must me submitted.	Mileage Limit: The current State Rate of 0.58 cents a mile. There is no difference between the Thresholds/Limitations for mileage.		\$750.00 Threshold
				Limitations:
Car Repair \$1,500.00 Limit NOTE: To assist with car repairs, vehicle must be in the participant's name.		Mileage Limit: The current State Rate of 0.58 cents a mile. There is no difference between the Thresholds/Limitations for mileage.	NOTE: To assist with license plates costs we must verify that the vehicle is in the participant's name.	<ul> <li>\$1,000.00 Limit</li> <li>Could include license plates, mileage reimbursement, bus tokens, gasoline, and taxi's/uber's when no other option.</li> </ul>



Tools Threshold \$1,000.00	Limitations:	Tools Limit \$1,500.00  Basic tools required for training or verified employment.
Uniforms and Clothing Threshold \$400.00		<ul> <li>Uniforms/Clothing Limit \$800.00</li> <li>Basic uniforms and/or clothing required for training or verified employment.</li> </ul>
Category: PNA: Supportive Service Other (Needs not listed in other categories)	r (Needs not listed	in other categories)
\$750.00 Threshold	Limitations:	\$1,000.00 Limit  Could include utilities, telephone, internet, etc. (Must be necessary to participate in WIOA activities).

400 Hour Threshold	Limitations:	400 Hour Limit
\$8.00 Hourly Rate Threshold		\$10.00 Hourly Rate Limit
NOTE: The Hourly Rate should not be less than the Federal minimum wage.		NOTE: Can utilize a waiver to justify more hours or a higher rate of pay.

Category:

PNA: Work Experience



Category: PNA: Incentives/Bonuses (Youth Only)

Note: Must be Achievement based (completion of) - cannot be paid by the hour.

Fhresholds: \$1,000.00 Threshold for Incentives/Bonuses	old for Limitations:
	Limitations:

Category: PNA: Stipends (Youth Only)
Note: Must be paid by the hour – Participation/Attendance based.

			Thresholds:
participant per participation.	worked hours up to \$2,000.00 total per	classroom training hour or WEX verifiable	Thresholds: Federal minimum wage per verifiable
			Limits:
	participation.	exceed \$3,000.00 total per participant per	Federal minimum wage per training hour not

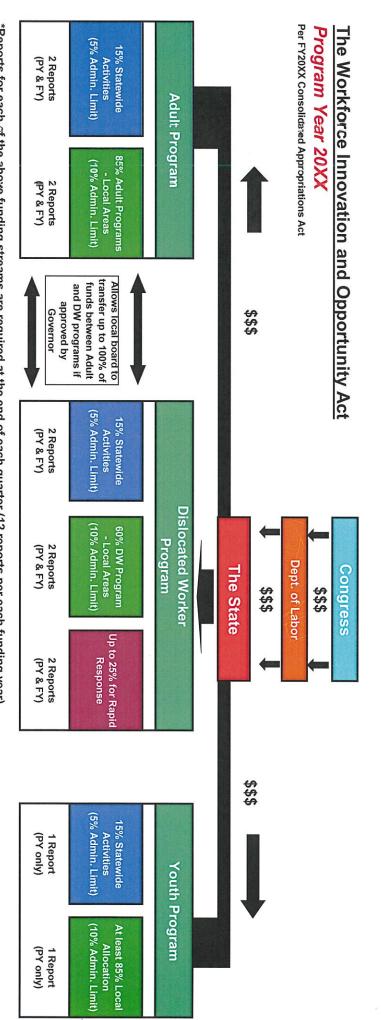
to



for employers and connect job seekers with training opportunities they need. dependency on welfare programs, increase self-sufficiency, meet hiring needs The purpose of WIOA is to improve the quality of the US workforce, reduce

Supportive services are designed to overcome barriers that impact this goal, which does include healthcare services. However, WIOA can only cover the

- WIOA funds can cover health insurance premiums (on a monthlooking for work is actively engaged in a training program and/or is actively by-month basis) for the WIOA participant only, if the participant
- impact the participants ability to be actively engaged in the employment and/or training goal. These procedures cannot that become barriers to the participants achieving their WIOA WIOA funds can cover planned medical costs for procedures planned training and/or be job ready.



*Reports for each of t	*Reports for each of the above funding streams are required at the end of each quarter (12 reports per each funding year)
Allourient	Allourient Scriedule:
BASE P	BASE PERIOD ADVANCE PERIOD
4/1/20XX	
100% Youth Allotment is released	Program Year 20XX - YOUTH
1985899 1885899	7/1/20XX
05505988888888	Fiscal Year 20XX - DW & Adult    XXX% Adult Allotment   Fiscal Year 20XX - DW & Adult
0890183838 03000000	XXX% Remaining Adult allotment is released XXXX% Remaining DW allotment is released
"States cannot i	"States cannot use the FY 'advance' funds for obligations and expenditures incurred prior to October 1, 20XX - even if drawn after October 1, 20XX

States cannot use the FY advance funds for obligations and expenditures incurred prior to October 1, 20XX - even it grawn after October 1, 20XX because the funds were not available at the time the expenditures were incurred."

# WIOA Performance

Wyoming Workforce Development Council

October 2019

# WIOA Performance Indicators

# Six Primary Indicators of Performance:

- Employment Rate 2<sup>nd</sup> Quarter after Exit (Education/Employment for youth)
- Employment Rate 4th Quarter after Exit (Education/Employment for youth)
- Median Earnings in the 2<sup>nd</sup> Quarter after Exit
- Credential Attainment Rate
- Measurable Skill Gains
- Effectiveness in Serving Employers

#### Employment/Education 2<sup>nd</sup> Quarter After Exit

- Percentage of participants who are in unsubsidized employment during the second quarter after exit from the program.
- For Title 1 Youth: percentage of participants in education or second quarter after exit. training activities, or in unsubsidized employment during the
- All participants in all core programs are included in this indicator 10-16) regardless of employment/education status at program (with the exception of exclusions listed in Attachment 2 of TEGL

## Employment/Education 4th Quarter After Exit

- Percentage of participants who are in unsubsidized employment during the fourth quarter after exit from the program.
- For Title 1 Youth: percentage of participants in education or fourth quarter after exit training activities, or in unsubsidized employment during the
- All participants in all core programs are included in this indicator 10-16) regardless of employment/education status at program (with the exception of exclusions listed in Attachment 2 of TEGL

#### Median Earning 2<sup>nd</sup> Quarter After Exit

- The median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.
- the median as there are below the median. numbers, so that there is the same quantity of numbers above The median is the number that is in the middle of the series of
- If the list rank order of earnings contains an even number of values, sum the two middle values and divide by two.

#### Median Earning 2nd Quarter After Exit

The following participants are excluded from median earnings:

- Participants who have exited and are not employed in the second quarter after exit
- Participants who have exited a program and for whom earnings information is not yet available
- Participants who have exited from a program and who have \$0 income. family workers and homemakers For purposes of the VR program, these participants would include unpaid
- Participants who have exited a program and are in subsidized employment.

## Credential Attainment

within I year after program exit. a recognized postsecondary credential or secondary school diploma Percentage of participants enrolled in education or training program (excluding on the job training (OJT) and customized training) who attain

- Only includes those who received training or education (excluding OJT or Customized Training) in denominator.
- Includes participants in a postsecondary education or training program, or who are in a secondary education program (at or above equivalent. the 9th grade level) without a secondary school diploma or

## Credential Attainment

- Includes both secondary school diploma/equivalent and postsecondary credential.
- Credential can be attained during the program or within 1 year following exit.
- If participant attains secondary school diploma or equivalent, this an education/training program leading to a postsecondary credential within 1 year after exit. credential may count in the numerator IF s/he also is employed or in

## Who is included in the Credential Indicator?

- Adult and DW Only individuals in training count in the indicator (excludes OJT and customized training).
- Youth All ISY are included, certain OSY are included
- postsecondary while in program, plus a few others. OSY in occupational skills training, secondary or
- > Title III Wagner-Peyser is excluded from this indicator

### Postsecondary Credential Definition Highlights

- industry/occupation Awarded in recognition of an individual's attainment of measurable technical or industry/occupational skills necessary to obtain employment or advance within an
- Technical or industry/occupational skills based on standards developed or endorsed by employers or industry associations
- Neither certificates awarded by workforce development boards nor work technical or industry/occupational skills readiness certificates are included because neither document the measurable
- Must recognize technology or industry/occupational skills for specific employment or advancement in employment if general skills certificates are broadly required to qualify for entry-level industry/occupation rather than general skills related to safety, hygiene, etc., even

# Definition – Secondary School Dipoma

- A secondary diploma (or alternate diploma) is one that is recognized amended by the Every Student Succeeds Act (ESSA). by a State and that is included for accountability purposes under the Elementary and Secondary Education Act of 1965 (ESEA), as
- A secondary school equivalency certification signifies that a student types of recognized equivalents, for those not covered under ESEA, has completed the requirements for a high school education. The are those recognized by a State.

# Measurable Skills Gains

employment. measurable skills gains, defined as documented academic, technical, occupational, or other forms of progress, towards such a credential or postsecondary credential or employment and who are achieving an education or training program that leads to a recognized Percentage of program participants who, during a program year, are in

- Only count in numerator and denominator 1 time in a reporting period the individual has more than 1 period of participation in the program year (i.e., program year) regardless of how many skill gains are attained unless
- The measurable skill gains indicator measures progress; is not exit-based

# Measurable Skills Gains

long they have participated in the program year Note: Participants are included in the indicator regardless of how

- Even if an individual is enrolled in June, s/he is still included in the the indicator indicator, if the individual meets the parameters for inclusion in
- Programs should not delay enrollment or services to participants until a new program year even it programs believe there is insufficient time for the participant to make any type of measurable skill gain by the end of that program year.

### Measurable Skills Gains Indicator? Who is Included in the

- Title I Adult and DW Only individuals in training count in the indicator (includes OJT and customized training)
- Title I Youth All ISY are included, certain OSY are included
- while in program, plus a few others OSY in occupational skills training, secondary or postsecondary
- Title II All adult education participants are included
- Title III Wagner-Peyser is excluded from this indicator

# 5 Types of Measurable Skills Gains

- Achievement of at least one educational functioning level, if receiving instruction below postsecondary education level
- The three ways to measure EFL gains are in TEGL 10-16
- Attainment of secondary school diploma or equivalent
- Secondary or postsecondary transcript for sufficient number of credit
- Secondary: transcript or report card for 1 semester
- Postsecondary: at least 12 hours per semester or, for part-time students, a total of at least 12 hours over 2 completed consecutive semesters

# 5 Types of Measurable Skills Gains

- Satisfactory progress report toward an established milestone from an employer or training provider
- Passage of an exam required for an occupation or progress attaining benchmarks technical/occupational skills as evidenced by trade-related

#### Wyoming Performance Adult PY18

	Goal	PY 18 Attained	PY18 % to Goal
WIOA Adult			31
Employment Rate 2nd Qtr After Exit	71%	85.60%	120.6%
Employment Rate 4th Qtr After Exit	69.80%	6 79.60%	114.0%
Median Earning in 2nd Qtr After Exit	\$6,196	\$7,010	113.1%
Credential Attainment Rate	58%	6 57%	98.3%
Measurable Skill Gains		81.90%	81.90%Baseline

### Wyoming Performance Dislocated Worker PY18

	Goal	PY 18 Attained	PY18 % to Goal
WIOA Dislocated Worker			
Employment Rate 2nd Qtr After Exit	79%	94.60%	119.7%
Employment Rate 4th Qtr After Exit	77%	6 76.10%	98.8%
Median Earning in 2nd Qtr After Exit	\$7,306	\$8,117	111.1%
Credential Attainment Rate	67%	58.50%	87.3%
Measurable Skill Gains		82.10%	82.10% Baseline

#### Wyoming Performance Youth PY18

	Goal	PY 18 Attained PY18 % to Goal	PY18 % to Goal
WIOA Youth			
Education or Training Activities or Employment Rate 2nd Qtr After Exit	65%	67.20%	103.4%
Education or Training Activities or Employment Rate 4th Qtr After Exit	66%	76%	115.2%
Median Earnings		\$2,940	
Credential Attainment Rate	58%	46.30%	79.8%
Measurable Skill Gains		75.90%	75.90% Baseline

#### Wyoming Performance Wagner Peyser PY18

Media	Emplo	Emplo	Wagn
Median Earning in 2nd Otr After Exit	Employment Rate 4th Qtr After Exit	Employment Rate 2nd Qtr After Exit	Wagner Peyser
\$5,400	68.20%	68%	1
\$5,300	68.10%	65.20%	
98.1%	99.9%	95.9%	

# Effectiveness in Serving Employers

- Statewide Measure
- Three Approaches:
- Approach 1—Retention with the same employer
- Approach 2—Repeat Business Customers; and
- Approach 3—Employer Penetration Rate

## Effectiveness is Serving Employers PY18 Wyoming Performance

Pilot Approaches	Numerator	Rate
	Denominator	
Retention with Same Employer in the 2nd and 4th Quarters After	13,322	62.4%
Exit Rate	21,361	
Employer Penetration Rate	7,460	27.9%
	26,720	

\*\*\*Bureau of Labor Statistics