HOUSE BILL NO. HB0007

Air ambulance membership organizations-regulation.

Sponsored by: Joint Minerals, Business & Economic Development Interim Committee

A BILL

for

1 AN ACT relating to insurance; amending the definition of 2 disability insurance; specifying that the regulation of air ambulance membership organizations and their memberships 3 and plans is not insurance; establishing registration 4 5 requirements and regulatory standards for air ambulance б membership organizations; making conforming amendments; 7 requiring rulemaking; and providing for effective dates. 8 9 Be It Enacted by the Legislature of the State of Wyoming: 10 11 **Section 1.** W.S. 26-43-301 through 26-43-308 are 12 created to read: 13 14 ARTICLE 3 15 AIR AMBULANCE MEMBERSHIP ORGANIZATIONS

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1 2 26-43-301. Definitions; applicability. 3 4 (a) As used in this article, "air ambulance 5 membership organization" means an entity that, in exchange for fees, dues, charges or other consideration, provides: б 7 8 (i) Discounts to members for of the cost 9 services the organization provides as an air ambulance 10 service company; or 11 12 (ii) Access for members to providers of air ambulance services and the right to receive air ambulance 13 services from those providers. For purposes of this 14 15 paragraph, "air ambulance membership organization" means the entity that contracts with health care providers, 16 17 individuals, employees, groups, provider networks or other air ambulance membership organizations to offer access to 18 19 air ambulance services and that determines the fees, dues, 20 or charges to air ambulance membership organization 21 members.

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(b) The registration requirements of this article
 2 shall not apply to:

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4 (i) An air ambulance membership organization 5 that is otherwise subject to the provisions of this title 6 and is required to be licensed under this title;

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8 (ii) A health care provider who provides 9 discounts to patients without any cost or fee of any kind 10 to the patient.

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12 26-43-302. Air ambulance membership organizations;
 13 certificate of registration; application.

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15 (a) An air ambulance membership organization shall 16 obtain a certificate of registration from the commissioner 17 before operating as an air ambulance membership 18 organization in Wyoming.

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20 (b) An air ambulance membership organization seeking 21 a certificate of registration from the commissioner shall 22 apply on a form created and prescribed by the commissioner. 23 The application shall include:

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1 2 (i) An application fee five not to exceed 3 hundred dollars (\$500.00); 4 5 (ii) Information regarding whether a previous application for a certificate of registration under this 6 article or for a substantially similar certificate under 7 8 the laws of another state has been denied, revoked, suspended or terminated; 9 10 11 (iii) Information regarding whether the 12 applicant is currently under investigation or the subject of any pending action and whether the applicant has been 13 found in violation of any statute or regulation in any 14 jurisdiction in the last five (5) years; 15 16 17 (iv) Information sufficient for the commissioner to determine whether the applicant has adequate expertise 18 19 and experience to operate an air ambulance membership 20 organization and is of good character; 21 (v) Certification 22 that the applicant has established a dedicated toll-free telephone number for its 23 4 HB0007

1 customers and an internet website that makes available the 2 names and addresses of all current air ambulance providers 3 with which the applicant has contracted directly or through 4 a provider network;

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6 (vi) Proof that the applicant has posted a 7 surety bond and has established a reserve fund as required 8 by W.S. 26-43-305(f).

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10 (c) Upon receipt of an application, the commissioner shall review the application and shall notify the applicant 11 12 of any deficiencies in the application not later than 13 twenty-one (21) days after receiving the application. Not more than ninety (90) days after receipt of an application 14 15 containing all required information, the commissioner shall 16 issue a certificate of registration to an applicant that 17 has satisfied all requirements imposed by this article.

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19 (d) A certificate of registration issued under this 20 section shall be effective for one (1) year after the date 21 of issuance unless renewed as provided by W.S. 22 26-43-303(a).

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26-43-303. Certificate of registration; renewal;
 suspension; revocation.

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4 (a) Not less than ninety (90) days before а 5 certificate of registration expires, an air ambulance organization seeking 6 membership to maintain its registration shall submit a renewal application on a form 7 8 prescribed by the commissioner, the annual report required under W.S. 26-43-307(a) and a renewal fee not to exceed 9 10 three hundred dollars (\$300.00). The commissioner shall 11 renew the certificate of registration for any air ambulance 12 membership organization that is in compliance with the provisions of this article and any rules promulgated 13 pursuant to this article. An air ambulance membership 14 15 organization may renew its registration for up to one (1) 16 year after expiration of its certificate of registration by 17 paying the renewal fee and a late fee equal to the renewal fee. An air ambulance membership organization shall not 18 19 enroll new members until their registration is renewed in 20 accordance with this section or a new certificate of 21 registration is approved.

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1 The commissioner suspend or (b) may revoke а 2 certificate of registration after notice and an opportunity 3 for a hearing held in accordance with this article and the 4 Wyoming Administrative Procedure Act if the commissioner has reasonable cause to believe that the air ambulance 5 membership organization: 6 7 8 (i) Is not operating in compliance with the provisions of this article; 9 10 11 (ii) Has advertised, merchandized or attempted to merchandise its services in such a manner 12 as to misrepresent its services or capacity for service; 13 14 15 (iii) Has engaged in deceptive, misleading or 16 unfair practices; 17 18 (iv) Is not fulfilling its obligations as an air 19 ambulance membership organization; or 20 (v) Would be hazardous to the members of the air 21 ambulance membership organization if continued operation 22 were permitted. 23

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(c) If the commissioner has reasonable cause under 2 3 subsection (b) of this section, the commissioner shall 4 notify the air ambulance membership organization in writing specifically stating the grounds for suspending or revoking 5 a certificate of registration. The certificate holder may б demand a hearing not later than thirty (30) days after 7 receipt of the notice. Any hearing held under this 8 subsection shall be conducted pursuant to the Wyoming 9 10 Administrative Procedure Act.

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12 (d) Upon reasonable cause shown, the commissioner may suspend the authority of the air ambulance membership 13 organization to enroll new members for a specified period 14 of time not to exceed ninety (90) days. Any suspension 15 16 under this subsection shall specify in writing any 17 conditions the air ambulance membership organization shall meet before reinstatement of its authority to enroll new 18 19 members.

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(e) The commissioner may rescind or modify any suspension ordered under this section. Any modification that results in a suspension being extended or additional

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conditions imposed on an air ambulance membership
 organization shall not take effect until after notice is
 given to the air ambulance membership organization with an
 opportunity for a hearing held in accordance with this
 article and the Wyoming Administrative Procedure Act.

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7 certificate of registration of (f) No an air 8 ambulance membership organization that has been suspended 9 or revoked shall be reinstated unless requested by the air 10 ambulance membership organization. The commissioner shall 11 not grant the request for reinstatement if the commissioner 12 finds by a preponderance of the evidence that the 13 circumstances for which the suspension or revocation occurred still exist or are likely to recur. 14

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16 (g) In lieu of a suspension or revocation of a 17 certificate of registration, the commissioner may:

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(i) Issue and serve upon an air ambulance membership organization a violation notice that includes the basis for the violation and an order requiring the air ambulance membership organization to cease and desist from

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engaging in the acts or practices that caused the issuance 1 2 of the violation notice; 3 4 (ii) Impose a civil penalty of not more than one thousand dollars (\$1,000.00) for each violation. 5 б 7 (h) An air ambulance membership organization shall 8 immediately notify the commissioner if a certificate of registration or other substantially similar authorization 9 10 issued in another jurisdiction has been suspended, revoked 11 or not renewed. 12 26-43-304. Air ambulance membership organizations; 13 powers and duties of the commissioner; rulemaking; costs. 14 15 16 (a) The commissioner is authorized to: 17 18 Examine or investigate the affairs of an air (i) 19 ambulance membership organization to ensure compliance with 20 the provisions of this article; 21 (ii) Order 22 any air ambulance membership 23 organization or applicant to produce materials pertaining

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to air ambulance membership affairs, including any records, 1 2 books, files, advertising and solicitation materials and 3 any other information necessary to ensure compliance with 4 this article; 5 (iii) Take statements under oath to determine 6 whether the air ambulance membership organization or an 7 8 applicant is in violation of the provisions of this article. 9 10 11 (b) An air ambulance membership organization found to have violated any provision of this article after an 12 examination or investigation under this section shall pay 13 all costs and fees associated with the examination or 14 15 investigation. 16 17 (c) The commissioner shall promulgate any rules necessary to carry out the provisions of this article. 18 19 20 26-43-305. Charges authorized; written agreements 21 required; cancellation of memberships; duties. 22

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(a) An air ambulance membership organization may
 assess a periodic charge and a reasonable one-time
 application processing fee to its members.

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(b) All terms and conditions for memberships of an 5 air ambulance membership organization shall be provided in б 7 writing to each member. An air ambulance membership 8 organization meeting the definition specified in W.S. 26-43-301(a)(ii) shall have an agreement in writing with 9 10 each air ambulance provider offering air ambulance services 11 to its members. The written provider agreement may be 12 entered into directly with the provider or with an entity 13 that hires or represents the provider.

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15 member of an air ambulance membership (c) A 16 organization's plan shall have the right to cancel his 17 membership in the plan at any time. If the member cancels his membership not later than thirty (30) days after 18 19 plan, the air ambulance purchasing а membership 20 organization shall refund to the member any one-time 21 charges that exceed thirty dollars (\$30.00) and all periodic charges. For purposes 22 of this subsection, cancellation occurs when notice of cancellation is mailed 23

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or otherwise delivered to the air ambulance membership
 organization.

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4 (d) If an air ambulance membership organization 5 cancels a membership for any reason other than nonpayment 6 of charges by a member, the air ambulance membership 7 organization shall issue a pro rata refund of all periodic 8 charges to the member.

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(e) An air ambulance membership organization or an
agent, broker or marketer who sells memberships for an air
ambulance membership organization shall disclose all
charges for each air ambulance membership organization
membership to all prospective members.

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16 (f) An air ambulance membership organization shall: 17

18 (i) Post a surety bond with one (1) or more 19 surety companies approved by the commissioner in the amount 20 of five thousand dollars (\$5,000.00) for every one thousand 21 (1,000) members of the organization who are residents of 22 the state of Wyoming or portion thereof;

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1 (ii) Establish a reserve fund at any financial 2 institution approved by the commissioner in the amount of 3 three dollars (\$3.00) for each member currently part of a 4 plan that the air ambulance membership organization offers. The reserve fund shall be for the benefit of the members 5 and to guarantee that any plan the air ambulance membership 6 organization offers continues until all memberships or 7 8 plans are terminated. No amount shall be required to be 9 deposited for any family members of the plan member's 10 household unless the family members are separately participating or subscribed to the organization's plan. No 11 12 further deposits shall be required under this paragraph after the total amount of the reserve fund and surety bond 13 required under paragraph (i) of this subsection exceeds two 14 15 hundred thousand dollars (\$200,000.00).

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17 (g) An air ambulance membership organization shall 18 pay any costs of collection upon a judgment in favor of a 19 plan member and attorney fees in any successful action 20 brought by a plan member.

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22 26-43-306. Violations; unfair trade practices;
23 penalties.

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In addition to any penalties and other enforcement of this 2 article, any person who willfully violates any provision of 3 this act may be subject to a civil penalty not to exceed 4 one thousand dollars (\$1,000.00) for each willful 5 violation. б 7 26-43-307. Reporting requirements; notice to 8 commissioner; penalties. 9 10 (a) Not less than ninety (90) days before expiration 11 a certificate of registration, an air of ambulance 12 membership organization seeking renewal of its certificate of registration shall submit an annual report to the 13 commissioner in a form prescribed by the commissioner. The 14 15 report shall include: 16 17 (i) An updated list of the names and addresses of all air ambulance providers or air ambulance service 18 19 providers responsible for the conduct of the air ambulance 20 membership organization's affairs along with disclosure of 21 the extent and nature of any contracts or arrangements with any possible 22 those persons, including conflicts of 23 interest;

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1 2 (ii) The number of members in Wyoming who are 3 enrolled in any membership offered by the air ambulance 4 membership organization; 5 (iii) A list of any membership agreements 6 7 currently active or entered into with a governmental entity 8 in Wyoming that provides membership of the air ambulance membership organization to all residents 9 of that 10 governmental entity. As used in this paragraph, 11 "governmental entity" means the governing body of a county 12 or municipality in Wyoming; 13 14 (iv) Any other information related to the air ambulance membership organization as required by 15 the commissioner to ensure compliance with the provisions of 16 17 this article. 18 19 (b) An air ambulance membership organization seeking 20 renewal that fails to file an annual report in the form or before the deadline specified in subsection (a) of this 21 section shall be ineligible for renewal until 22 any deficiency is remedied. 23

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2 (c) Upon notice by the commissioner, an air ambulance 3 membership organization failing to comply with subsection 4 (a) of this section shall lose its authority to enroll new members or to do business in Wyoming if the violation 5 6 continues beyond a time specified by the commissioner. 7 8 (d) An air ambulance membership organization shall provide the commissioner notice of any change in the 9 10 organization's name, address, telephone number, address for 11 the principal place of business, mailing address or 12 internet website address not less than thirty (30) days 13 before making the change. 14 26-43-308. Advertisements; marketing; required 15 16 disclosures. 17 18 (a) All advertisements, marketing materials, 19 brochures, air ambulance membership cards, presentations 20 and any other communications of an air ambulance membership organization shall be truthful and not misleading in fact 21 or in implication. 22

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1 (b) An air ambulance membership organization 2 advertising or marketing its memberships to Wyoming 3 residents shall: 4 5 (i) Submit all written advertisements and marketing materials to the commissioner for review for 6 7 compliance with this article; 8 9 (ii) Not use language in its advertisements or 10 marketing that could reasonably mislead a person into 11 believing that the air ambulance membership plan is 12 insurance; 13 14 (iii) Not use language in its advertisements, marketing materials, brochures or presentations with 15 16 respect to being licensed or registered by a state 17 insurance department or with respect to being provided by a governmental entity in a manner that could reasonably 18 mislead an individual into believing that the air ambulance 19 20 membership plan is insurance or has been endorsed by the 21 state or any Wyoming governmental entity;

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1 (iv) Not have restrictions on access to air 2 ambulance membership organizations, including waiting 3 periods and notification periods. 4 5 (c) An air ambulance membership organization shall make the following general disclosures in writing in bold 6 and not less than twelve (12) point font on the first 7 content page of any advertisement, marketing material or 8 brochure made available to prospective members or the 9 10 public: 11 12 (i) The plan is a membership plan and is not 13 insurance coverage; 14 (ii) For air ambulance membership organizations 15 16 as defined by W.S. 26-43-301(a)(ii), that the range of 17 discounts for air ambulance services provided under the membership will vary depending on the provider and the 18 19 services offered; 20 (iii) The toll-free number and internet website 21 22 address for the air ambulance membership organization where prospective members can obtain additional information about 23

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1 the services offered by the air ambulance membership
2 organization.

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4 (d) An air ambulance membership organization shall
5 provide the disclosures required by subsection (c) of this
6 section orally to any person who makes initial contact with
7 an air ambulance membership organization by telephone.

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9 (e) When a person purchases a membership from an air 10 ambulance membership organization, the air ambulance 11 membership organization shall mail to the member, within 12 five (5) business days of the purchase, a separate document 13 printed in bold and not less than twelve (12) point font 14 that contains the following disclosures:

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16 (i) That the air ambulance membership is not 17 insurance coverage;

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19 (ii) That, if eligible and covered under 20 Medicare, the prospective member may consult with a 21 representative of the Medicare program to determine the 22 extent of applicable Medicare coverage and what the

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1 member's payment obligations will be if transported by air
2 ambulance;

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4 (iii) That the prospective member may be covered
5 by an air ambulance membership organization under a
6 membership provided by a governmental entity;

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8 (iv) A detailed list of all one-time and 9 periodic fees that are and will be charged to the 10 prospective member to join the air ambulance membership 11 organization;

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13 (v) The Wyoming counties served by the air14 ambulance membership organization;

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16 (vi) That, in an emergency and if the 17 prospective member is outside of the air ambulance 18 membership organization's service area, air ambulance 19 services may be provided by another air ambulance provider 20 or air ambulance membership organization, and the benefits of the air ambulance membership organization that the 21 prospective member is joining may not apply to the services 22 provided by another air ambulance provider, and in such 23

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1 case the prospective member may be responsible for the 2 entire bill;

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4 (vii) That if the member cancels the membership 5 not later than thirty (30) days after purchasing a plan, 6 the air ambulance membership organization will refund to 7 the member any one-time charges paid by the member that 8 exceed thirty dollars (\$30.00) and all periodic charges 9 paid by the member;

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11 (viii) That the air ambulance membership 12 organization may not be the company called in the event of 13 an emergency and that the member may be responsible for the 14 entire bill if a different air ambulance service company 15 provides the service.

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Section 2. W.S. 26-1-104(a) by creating a new paragraph (vii) and 26-5-103(a)(ii) are amended to read: 20 26-1-104. Applicability of provisions. 21

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22 (a) This code does not apply to:

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1	(vii) Air ambulance membership organizations as
2	identified in chapter 43, article 3 of this code, except as
3	otherwise specifically provided in this title.
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5	26-5-103. "Disability insurance" defined.
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7	(a) Disability insurance is insurance of any kind on
8	human beings against:
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10	(ii) Disablement or expense resulting from
11	sickness., including subscription or membership plans
12	relating to air ambulance transport services.
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14	Section 3. The department of insurance shall
15	promulgate all rules necessary to implement the provisions
16	of this act.
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1	Section 4.
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3	(a) Except as provided in subsection (b) of this
4	section, this act is effective July 1, 2021.
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6	(b) Sections 3 and 4 of this act are effective
7	immediately upon completion of all acts necessary for a
8	bill to become law as provided by Article 4, Section 8 of
9	the Wyoming Constitution.
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11	(END)